

SYSTEM			
S/n	Criteria	Evidence	Scoring
1.	Does the SA deploy security technology to reduce its reliance on Security Officer manpower?	<p>Evidence of the security technology.</p> <p>Some examples of the technology are:</p> <ul style="list-style-type: none"> <li>- Remote surveillance system (CCTV with live feed) with video analytics to detect intrusion and other suspicious activities</li> <li>- Robots to carry out perimeter patrol in permissible areas</li> </ul> <p>SA should submit a write-up to elaborate on the technology and show the reduction in manpower after implementing technology. The assessors and/or PLRD may ask for a demonstration.</p>	<p><b>Max pts = 20 pts</b></p> <p>Qualitative assessment of the submission and demonstration (if any).</p> <p>The submission should have the following content:</p> <ul style="list-style-type: none"> <li>- A description of the technology deployed.</li> <li>- How was the desired security outcome achieved before the implementation of this technology?</li> <li>- How was the desired security outcome achieved after the implementation of this technology?</li> <li>- How much manpower savings materialized from the adoption of this technology?</li> </ul> <p>Up to 20</p>

2.	Does the SA run a Command Centre or Ops Room 24 hours daily to oversee all its operations?	Evidence of a physical Command Centre or Ops Room operating 24 hours daily.	<b>Max pts = 10</b>	
			Evidence of a physical Command Centre or Ops Room operating 24 hours daily.	10
3.	Does the SA have a wireless voice communications system to support its ground operations?	Evidence of a wireless voice communications system to support its ground operations. Examples would include mobile phones, dedicated walkie-talkies and IDEN system.  Assessors may ask for a demonstration of the system.	<b>Max pts = 5</b>	
			Evidence that all deployment sites visited are equipped with a wireless voice communications system.	5

4.	Does the SA deploy technology to facilitate supervision?	<p>Evidence of technology to facilitate real time supervision.</p> <p>The technology must cover real time attendance taking and remote supervision.</p> <p>Assessors may ask for a demonstration of the system.</p>	<b>Max pts = 10</b>	
			Evidence that at least 15% of deployment sites have real time electronic attendance taking system (centrally monitored at one site).	5
			Evidence that at least 15% of deployment sites have real time remote viewing of CCTV.	5
5.	Does the SA have a system to monitor and ensure that patrol is carried out according to the deployment site's requirement?	<p>Evidence of a monitoring system to ensure that patrol is duly carried out.</p> <p>An example would be the Guard Tour system.</p> <p>Assessors may ask for a demonstration of the system.</p>	<b>Max pts = 5</b>	
			Monitoring system to ensure that patrol is duly carried out.	5
			For SA without any deployment site requiring patrol.	NA
6.	Does the SA have an electronic Incident Management System to report, manage and document incidents?	<p>Evidence of an electronic Incident Management System to report, manage and document incidents.</p> <p>Assessors may ask for a demonstration of the system.</p>	<b>Max pts = 20</b>	
			Evidence of an electronic Incident Management System which meets all the requirements.	20

7.	Does the SA have a secured IT system to facilitate training through e-learning?	<p>Evidence of a secured IT system which allows Security Officers to receive training through e-learning.</p> <p>Additional 20 point will be given if the system allows the Security Officers to access the e-learning anytime and anywhere through mobile devices.</p> <p>Assessors may ask for a demonstration of the system.</p>	<b>Max pts = 40</b>	
			Secured IT system which allows Security Officers to receive training through e-learning.	20
			The above system also allows e-learning anytime and anywhere through mobile devices.	20
8.	Does the SA have a secured IT system to administer e-testing?	<p>Evidence of a secured e-testing system to administer tests for Security Officers.</p> <p>Assessors may ask for a demonstration of the system.</p>	<b>Max pts = 40</b>	
			Evidence of a secured e-testing system.	40
9.	Does the SA have an electronic system to track the developmental training of its Security Officers for progression under PWM?	<p>Evidence of an electronic system to track the following:</p> <ul style="list-style-type: none"> <li>- Particulars of Security Officers</li> <li>- Training records of Security Officers</li> <li>- Effective date of current PWM grades held by the Security Officers</li> <li>- Projected dates when each Security Officer is eligible for progression to the next higher PWM grade</li> </ul>	<b>Max pts = 10</b>	
			Evidence of such system capturing all the required information.	10